

Product Fact Sheet

IssuesID[®], part of the ConstructionID[®] Suite

IssuesID[®] is one of three product solutions in the ConstructionID[®] suite – Build&DefectID[®], SafeworkID[™] and IssuesID[®].



Introducing IssuesID[®]

Managing building and maintenance issues

IssuesID[®] is a comprehensive software package for managing processes, activities, reporting and the fixing of building defects and maintenance issues. It is tailored to the Post-Construction and Maintenance phases of a construction project and it is used to support maintenance of existing buildings.

IssuesID[®] is software designed specifically for the Australian construction and project/asset management industries, this software delivers substantial savings during the Defect Liability Period.

Designed for

IssuesID[®] has been developed in Australia to support the responsibilities of key professionals:

**Asset and Maintenance
Senior Executives and
Project Owners**

**Asset and Maintenance
Managers**

**Construction Directors,
Project Owners**

Delivers

IssuesID[®] delivers significant benefits to Project Owners and Asset/Property Managers with:

- ✓ Standardised forms and processes.
- ✓ Processes for managing repairs and maintenance with principals and trades.
- ✓ Reporting on issues and resolution to stakeholders.
- ✓ Real-time visibility of the issues and the status of resolution of defects.

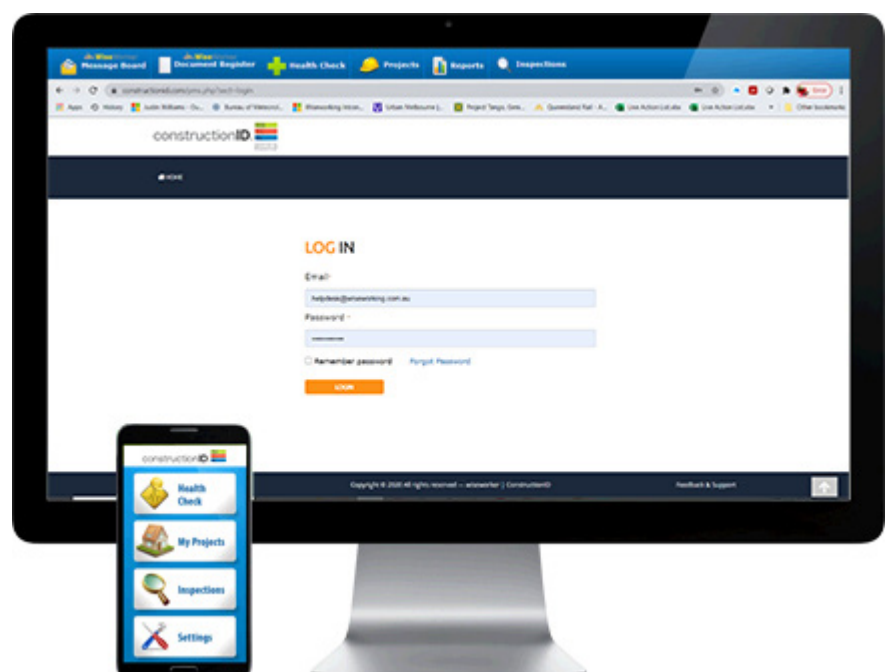
IssuesID® Features Overview

IssuesID® can be purchased off the shelf and is ready to go, or it can be tailored to include:

- Your logo on the screen – so that all the maintenance teams know that the Defect Liability Period and ongoing maintenance are a priority of the Project Owner and Maintenance Managers.
- Include any special or unique maintenance processes, practices and reporting.

Feature	Benefit
1. Standardised Processes	
Issues Forms Library	✓ A range of issues management forms that are tailored to the expectations, needs and standards of the Australian marketplace.
Issues Processes	✓ Processes, reporting and actions necessary to fix maintenance issues. This includes property owners and tenants.
2. Management Reporting	
Executive Reporting	✓ Executive Reporting ensures project owners quickly and easily understand issues and actions necessary to fix defects. In addition the status and value being delivered during the Defect Liability Period.
Issues Reporting	<ul style="list-style-type: none"> ✓ Issues Reporting provides site-level summaries and details of all maintenance issues and work. Provides visibility for Maintenance Managers and allows them to resolve outstanding maintenance issues. ✓ It also assists with identifying any important trends related to maintenance work being undertaken and contractors.
Health Check Dashboard	✓ Health Check Dashboard is a reporting tool that provides a quick check on the status of maintenance work.
3. Communications	
Contractor Database	✓ Centralised register for all contractors and disciplines, their contact details, roles and expertise. Providing easy access to relevant organisations and professionals facilitating resolution of maintenance issues quickly and efficiently.
4. Sources of Truth for important information	
Drawing Register	✓ Centralised register for all plans and drawings provides an easy point of access for all building information required to facilitate efficient resolutions to maintenance issues which may arise.
5. Mobile and tablet ready, Cloud-based	
	✓ Can be used on mobile, tablet or desktop and is Cloud-based and secure.

Feature	Benefit
6. Ready to use, easy to use	
	<ul style="list-style-type: none"> ✓ A full database of standard maintenance processes and forms are included. It is ready to use now.
7. Can be tailored	
	<ul style="list-style-type: none"> ✓ The company logo can be placed at the top of the screen, communicating that the maintenance processes are endorsed by the building management company. ✓ Specific or unique maintenance processes can be added.
8. Ongoing Australian software support and training	
Australian-based software support services and training.	<ul style="list-style-type: none"> ✓ Premium customer service located in Melbourne, ready to ensure any questions from customers are resolved. ✓ Training provided on site, in the office or online.



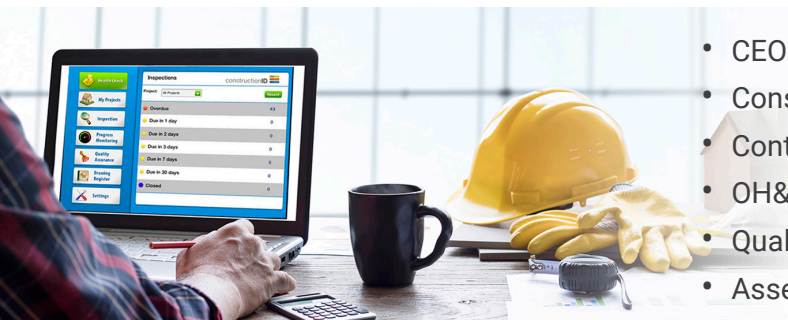
About ConstructionID[®]

ConstructionID[®] is a comprehensive suite of software that supports the successful delivery of the build, post-construction and maintenance phases of a construction project. It is tailored to the Australian construction industry and has been servicing construction projects for a decade. ConstructionID[®] is developed and owned by Wiseworking Pty Ltd.

The software suite, and its parts have been designed to:

- ✓ Pro-actively identify and manage risks and opportunities.
- ✓ Create a culture that supports standardised processes and reporting.
- ✓ Reflect Australian processes, activities, data capture, language and reporting tools used in the Australian construction and building industries.
- ✓ Directly support achieving and maintaining OH&S certification AS4801 and quality certification AS9001.
- ✓ Real-time visibility of the quality, safety and maintenance of construction projects.

ConstructionID[®] has been designed in Australia to support the responsibilities of key professionals:



- CEOs, Managing Directors, Project Owners and Contractors
- Construction, Project, Contract, Site Directors and Managers
- Contractors
- OH&S Directors and Managers
- Quality Directors and Managers
- Asset and Maintenance Managers

ConstructionID[®] grows with your construction business and projects. Clients subscribe to all or some of the **three product solutions** – Build&DefectID[®], SafeworkID[™] and/or IssuesID[®]. It is also possible to subscribe to one or more **product modules** included within Build&DefectID[®] and SafeworkID[™].

build&defectID[®]

Delivering projects on time and to quality

Build&DefectID[®] is a comprehensive software package that supports the delivery of construction projects on time and to quality. It is tailored to the construction, post-construction and maintenance (Defect Liability Period) phases. It supports achieving and maintaining quality certification AS9001.

safeworkID[™]

Knowing, managing and reporting all aspects of safety

SafeworkID[™] is a comprehensive software package dedicated to managing and reporting all aspects of safety on a construction site. It assists construction companies and suppliers involved in the build phase of a project to:

- know and pro-actively manage safety risks;
- fulfil their duty of care to workers; and
- achieve and maintain OH&S certification AS4801.

issuesID[®]

Managing building and maintenance issues

IssuesID[®] is a comprehensive software package for managing processes, activities, reporting and the fixing of building defects and maintenance issues. It is tailored to the Post-Construction and Maintenance phases of a construction project. And it is used to support maintenance of existing buildings. IssuesID[®] is software designed specifically for the Australian construction and building management industries.